

S.C. Public Serv. Comm'n
P.O. Drawer 11449
Columbus 5e. 29211

24 June 013

1 York Circle
G'ville E.C.
29685

2013-59-E
244867

for the Public Hearing scheduled for 6:00 P.M. on 24 June at 601 State St., Columbus, Ohio. For the record and
Records Duke's Rate request before S.C. Pub. Serv. Commission. For the record and
copy all Commissioners.

W.H. C. 6/10/13
PSCSC
MAIL/DMS

Since the days of Bill Lee's employment Duke has been making some really big mistakes on a continuing basis. I call some of them to your attention:

- 1 - it got into a less than honorable electric Power buyout scheme in West Coast.
- 2 - it has brought the following Power entities into the Duke Power tent
 - a) Nonahala P&L (what a loser)
 - b) CP&L/FPL (almost as bad as Nonahala)
 - c) Cincinnati E&G.
- all of whom have been losers.
- 3 - Failed to construct Thorium fueled reactors
- 4 - Spent all its time on Corporate growth instead of Serving its Customers
- 5 - infuriated customers by closing local offices and hiding behind 800 telephone numbers
- 6 - Manned telephone banks with mere gate keepers who know little (or nothing) about what they get paid to say (the party line).
7. Come forward with rate request in the 15-17% range
- 8 - Thought it could Public Relations its way forward with people who know little except how to smile and be nice and associate with news writers who hang on to them every word as if it's correct.
9. Moved from being a great little Power Co to being a sorry big company [which it wants users of electricity to pay for (this is stockholders job)].
10. Built its facilities in Geauga County on the edge of a fault zone and as such an earthquake could endanger some.

Put the above in context and we ought be looking at Duke's rate increase request after we have addressed, if we have the power, its Management Problems. With interest rates being so low today I expect Duke is entitled to a 5% increase (if they address meaningfully their management situation effectively). Edward Paxton

COPY
Posted: 6-25-13
Dept: OIRS

Date: 6-25-13
Time: 229pm